



# Low-income Home Energy Assistance Program

## No-contact Application Instructions

### **NEW! 2021 Cooling Season Applications are available June 1st!**

**REMINDER:** Customers may receive utility assistance **ONCE** per season (cooling/heating)

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*Cooling season runs from June 1st through September 30th  
Heating season runs from October 1st through May 31st*

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In response to the COVID-19 pandemic, Energy Assistance (LIHEAP) applications packets are available for pickup, download or mailing.

- **Pickup.** Designated boxes with Energy Assistance packets are accessible outside each of our 3 county offices ([Cullman](#), [Decatur](#), and [Moulton](#)). Packets are also available at local utility company offices in Cullman, Decatur, and Moulton.
- **Download.** Use the Apply for Energy Assistance button to open and download the application PDF.
- **Mail.** Request a packet to be mailed by emailing [liweap@capna.org](mailto:liweap@capna.org) or by calling 256-355-7843.

Each packet has a step-by-step guide for completing and submitting an application with required documents in 1 of 4 ways:

1. Scan and Mail to [liweap@capna.org](mailto:liweap@capna.org)
2. Mail to Community Action Partnership in Decatur (see instruction packet for mailing address and self-addressed envelope)
3. Fax to 256-355-7953, Attn: LIHEAP Department
4. Drop box deposit at the [Central Office location](#) in Decatur (NOTE: This is the only drop box location)